DS AUTOMOBILES

# TECHNICAL DOCUMENTATION OFFER FOR AUTOMOTIVE PROFESSIONALS

DS hereafter called "MANUFACTURER", provides **Automotive Professionals*, Technical Documentation Publishers and Repair Equipment Manufacturers with** the technical information they need to maintain and repair the brand's vehicles, on the site https://public.servicebox-parts.com hereafter called the “WEBSITE”

"MANUFACTURER" provides **Periodic Roadworthiness testing Centre with** the technical information they need to inspect the brand's vehicles.

(*) Professional car repairers, automobile clubs, roadside assistance companies, operators offering inspection and testing services, operators providing training for repairers, equipment manufacturers.

# I. TECHNICAL DOCUMENTATION

**Content Free services (free access)**

| Document | Description | Vehicles |
|---|---|---|
| Products for professionals | Catalogues of products recommended for the repair of DS vehicles. | DS range |
| User Guides | Vehicle operating instructions (on-board documents) | |

**Important Clarifications** :

A possible date of precedence announced corresponds to the online availability of complete documentation for the vehicle concerned.

A code that can sometimes be attached to the commercial name of the vehicle identifies:

- The successive versions, displayed in the order in which they appear.
- Country-specific versions.

**Subscriber services (paid access)**

| Document | Description | Vehicles |
|---|---|---|
| Time Scales | Billing time for interventions | DS range |
| Technical Service Bulletin (TSB)* | Methods of solving identified problems | |
| Methods | Repair methods and specific tools | |
| Schematic | Wiring diagrams | |
| Diagnosis ** | Diagnostic assistance | DS range |
| Spare parts | DS Spare Parts Catalogue | DS range |
| Accessories | Catalogues of accessories designed to equip the vehicles in the range | DS range |

(*) online since 10/01/2008. Need to enter the VIN of the vehicle concerned to display the documents. (**) Online since 10/03/2008

Note: the details given for the section on self-service remain applicable here.

**Rates**

**General**

DS offers two types of services:

- Free services: The services you can access without subscription.
- Subscriber Services : Services that are accessible only if you have a subscription. Time scales and methods, schematics and diagnostic documentation are available under this condition.

## Tariffs

Technical Documentation (Time Scales and Methods, Schematics, Accessories and Diagnostic Documentation)

**Subscriber Services:**

**Technical Documentation (Incl. Spare Parts Catalogue):**

| | |
|---|---|
| One hour subscription | 09,20 EUR HT |
| One day subscription (24 hours) | 33,70 EUR HT |
| One week subscription (7 days) | 105,10 EUR HT |
| 1-month (30-day) Subscription | 290,80 EUR HT |
| 1-year (365-day) Subscription | 2090,00 EUR HT |

**Spare Parts Catalogue only:**

| | |
|---|---|
| One hour subscription | 06,45 EUR HT |
| One day subscription (24 hours) | 18,70 EUR HT |
| One week subscription (7 days) | 37,20 EUR HT |
| 1-month (30-day) Subscription | 61,50 EUR HT |
| 1-year (365-day) Subscription | 184,60 EUR HT |

**NB:** the Spare Parts catalogue is available at no extra cost if you subscribe to the technical documentation.

**Payment**

Subscriptions are paid directly on the DS Service website by credit card.
Transactions are totally secure, all bank data is encrypted.

The prices are quoted in euros excl. tax.
**“**MANUFACTURER**”** reserves the right to amend these prices at any time.

**Contact**

Site exclusively reserved for automotive professionals, publishers of technical documentation and manufacturers of repair equipment.

Publishers of technical information:

- Contact us at: documentationtechniqueediteurs@mpsa.com

Other automotive professionals :

If you have any difficulty using the site, please contact us on :

- servicebox-contact@stellantis.com (Enter your customer code)

## II. INFORMATION FOR PERIODIC ROADWORTHINESS TESTS

**Content**

The technical information listed below is intended exclusively for companies specializing in carrying out periodical roadworthiness tests.

| Document | Description | Vehicles |
|---|---|---|
| Technical Information for roadworthiness tests *** | Technical information necessary for periodic roadworthiness testing of the items to be tested (implementing act 2019/621/UE to Directive 2014/45/EU) | Vehicles subject to periodic roadworthiness tests pursuant to Article 2(1) of Directive 2014/45/EU, which are first registered or first put into service in a Member State as from 20 May 2018**** |

(***) Need to enter the VIN of the vehicle concerned to display the documents.
(****) The technical information are made available not later than 6 months after the registration or entry into service of the vehicle.

**Tariffs year 2025/2026 :**

The price for consulting the set of technical information for one VIN is **5 €** ex VAT for a period of seven (7) calendar days (Saturdays, Sundays, public and/or bank holidays included) This time period does not correspond to connection time. For example: a VIN request identified on Thursday 29 April 2021 at 9 a.m. will be valid until the following Thursday, 6 May 2021, at 9 a.m. (local time).

**Payment :**

Subscriptions are paid directly on the WEBSITE by credit card. Transactions are totally secure, all bank data is encrypted

The price is quoted in euros excl. tax.
**“**MANUFACTURER**”** reserves the right to amend this price at any time.

**Contact :**

**Site exclusively reserved** for authorized companies specializing in carrying out periodical roadworthiness tests. If you have any difficulty using the site or related request, please contact us on:

informationtechniquepti@mpsa.com